

Carlos Pompa



Project Manager
Product Owner
& Scrum Master

PERSONAL DETAILS

✉ carlos.pompa@gmail.com

☎ +447804605631

LANGUAGES

- English
 - Full Professional proficiency
- Spanish
 - Native or bilingual proficiency

SKILLS

- Project Management
- Product Management
- Scrum Master
- Product Owner
- Microsoft Project, JIRA, Daptiv, IBM C3
- Redmine, Trello, IBM RTC, MS TFS
- Business Analysis
- ERP/CRM: MS Navision Financials
- Salesforce
- HTML5, CSS, XML, XSLT, jQuery & Bootstrap
- Oracle DB, MS SQLServer, MySql
- Oracle BPM Studio
- BI/Data mining: Oracle Warehouse Builder
- eCommerce
- J2EE, JSP, JSF, ADF, MyFaces, RichFaces
- Struts, Hibernate/JPA, SPRING
- Programme Management

SUMMARY

An experienced full-stack web and mobile applications technology Team Lead and Manager with 18 years of experience delivering enterprise solutions and leading multidisciplinary and distributed teams. 10 years of experience as a hands on team lead and project manager and 7 of those years in finance projects with different private and public institutions. Last 3 years focus in B2C & B2B2C Ecommerce and mobile business. Strong team contributor and team player. A broad range of expertise in solution delivery including requirement analysis, prototyping and user experience (UX), CMS, development and delivery optimization. Effective collaborator with development team, business owners and senior management. Very interested in Security, Blockchain technology and its impact on business. An Agile practitioner and Scrum Master/Product Owner certified passionate about technology and its application to real world solutions. Bilingual English-Spanish.

EXPERIENCE

AXA Assistance UK

eCommerce Project Manager & Product Owner

June 2014 - Current

Currently responsible for:

- Full control of Product implementation for all our eCommerce sites through our technology stack: Salesforce, Liferay, Camaleon CPQ, , Zuora, MS Azure, WorldPay, Global Collect and Oracle financial.
- Supporting account managers on American Express account from the Digital & Marketing point of view.
- BAU tasks in all our B2C sites for AXA & B2B2C American Express in France, Germany, Spain plus AMEX Online Claims sites in UK, FR and Germany as well.
- Being the Product Owner for AXA Assistance "My TravelSpace" sites for Airbus and AXA Assistance Czech Republic. - CPQ Camaleon designer (Product & Pricing configuration of all Ecommerce sites and our API)

Avnet Technology Solutions

Ecommerce Project Manager / Scrum Master

July 2013 - March 2014

Creation of a new Ecommerce mobile application for 3 fashion brands for one of the leading retailers and distributors of branded sportswear in UK, JD Sports Fashion.

More than 15 people with distributed teams in different locations, USA, UK, Belgrade and India. At the same time, responsible for the enhancement of the main brand mobile site JD Sports.

See the 3 new mobile sites:

New mobile site for Scotts at <https://m.scottsmenswear.com>

New mobile site for Bank at <https://m.bankfashion.co.uk>

New mobile site for Size at <https://m.size.co.uk>

Technology: IBM Ecommerce Worklight Server version 7. Microsoft Project, IBM C3 as change and configuration management project tool. Scrum Agile Methodology. Scene7's image provider, Fred Hopper's indexing engine & Akamai content provider.

Avnet Technology Solutions

Banking: Senior Project Manager

March 2013 - July 2013

Migration of four Portals and Connections on the current IBM WCM Portal 7 platform to the new WCM version 8 platform for Royal Bank of Scotland (RBS). Responsible for project scoping, change management, project's development and release, project's risk control and Monitoring reports as well.

Technology: IBM Web Content Manager base on WebSphere Portal Server version 8. Microsoft Project, IBM C3 as change and configuration management project tool. Scrum Agile Methodology.

Incita Ltd

Banking:Senior IT Project Manager /Scrum Master

January 2012 - February 2013

Responsible for the migration of Core Banking system and Development from Scratch of a new Pension Plan Application for two International Banks: BMCE BANK International and Espirito Santo Bank (BES). More than 40 people with distributed teams in different locations. Budget: \$2M.

Technology: Financial Server Core Technology-based on Cobol and C. Oracle Relational Database (RDBMS). Transactional management through the Tuxedo Transaction Monitor. BPM based on iBap tool. J2EE. Microsoft Project, Daptiv, Jira and Confluence as project tools. Scrum Agile Methodology.

Incita Ltd

Banking Project Manager / Business Analyst

August 2010 - December 2010

Consultancy for the development of a new Custody system platform for Unicaja Bank. Responsible for the analysis of the new platform for Documentation Custody Bank System. Development of a custody service, display and retrieval of bank files. Including the analysis of a Digital Safe Service.

Technology: ASF Confidential File System. Advanced Signature Framework. Oracle Application Server, J2EE, JSF-Spring-Hibernate, Web Services, SOAP/XML. PKI & TSA Services.

Incita Ltd

IT Project Manager / Scrum Master

July 2010 - January 2012

Responsible for e-government and BPM projects. Business process improvement through integrating digital signature frameworks (BPMiDS). Responsible for the development from Scratch of a new product, called EVO System. Online Electronic Voting integrating Advanced Digital Signature.

Achievements:

- Design of the EVO Prototype.
- Conceive, design and develop a new product for the company from scratch.
- Turning an idea into a final product.
- Modify the product to adapt to the cloud and make it available to complex organizations.

Technology: Advanced Electronic Signature Framework (ASF), Online Notification services. PKI. TSA Services. Electronic Invoice, Electronic Register, e-Archiving, ASF ePayment gateway and secure communications with mobile app (Zuppex). Oracle Application Server, J2EE, JSF-Spring-Hibernate, Web Services, SOAP/XML. Deployment with virtual teams. E-working. Deployment later in Cloud. Microsoft Project, JIRA and Confluence as project tools. Scrum Agile Methodology. Coordination of 3 distributed teams.

Ayesa - www.ayesa.com

IT Project Manager

August 2008 - July 2010

Responsible for e-Government and BPM projects integrating digital signature with IAM:

- E-Government. Responsible for conceiving and designing of a Business Process Management for digital records. Ministry of Innovation, Science and Enterprise. Advanced Signature framework.
- Spanish Biotechnology new Web Content Management Portal.
- Web Portal of Andalucía's Environmental Council. Responsible for conceiving a prototype for the management of public facilities of the Ministry of Environment.
- Web Application of Technical Building Inspection. E-Government. Processing of Electronic Records. Present@ y @firma. Advanced Signature Framework.
- Management system integration of electronic invoice. Andalusia Health Service (Andalusia's Government).

Technology: J2EE, Oracle 9i, Tomcat, Struts - Hibernate-Spring. Web Services. XML. e-Government. Present@-PCT, @firma. @ries, Notific@ &Trew@.

Ayesa - www.ayesa.com

Technical Team Lead / Digital Consultant

July 2003 - August 2008

Team lead of Web Portals and Content Management System (CMS) projects. Development of several Web Portals with many different technologies for private customers and Andalusian' government. Consultant of Government Portals and eCommerce Web sites.

Technology: IBM WebSphere , Microsoft IIS, Oracle Web Server, Java, Adobe ColdFusion, Liferay, Drupal and WordPress. J2EE. Oracle 9i, Tomcat, JSF - Hibernate-Spring. OC4J. AJAX and Microsoft ASP & SQLServer.

Ayesa - www.ayesa.com

Consultant / Business Analyst

July 2003 - August 2006

Functional Analyst of Web Portals and application on different technologies. e-Government and Public Administration. Ministry of Economy and Finance (Andalusia's Government). Responsible for driving customer adoption of new programs. Implementation of @Firma (Advanced Digital Signature). Analysis of the Economic Information System of the Andalusia public companies. My contributions:

- Improvements of different e-government business processes.
- Leading and coordinating of few multidisciplinary teams of developers, BA, Software Architects, UX designers and Database administrators from different providers.
- Driving Customer Adoption (More than 500 business stakeholders) of new programs like SIEJA and Batman. Responsible for stakeholder engagement to new Programs. Leading presentations and training with customers.

Technology: J2EE, Oracle 9i, Oracle 10g, PLSQL, TOAD, OC4J. Web Services. XML, XSLT Integration Natural Host - Java environment. WebSphere Application server. Web Content Management. Implantation of CMMI Level II.

Ayesa - www.ayesa.com

Software Architect

July 2000 - July 2003

Analysis and development of several web portals. For both private customers and public administration. Development in different frameworks and technologies: ASP, JSP, JAVA, NET, ColdFusion with DDBB Microsoft SQLServer, Oracle and MySQL. Macromedia Dreamweaver. Turning an idea into a website. Designing the prototype from Scratch by myself.

Websites for:

Andalusia Federation of Families of People with Alzheimer.
Andalusia General Archives (AGA). Andalusia Government.
Andalusia Employment Counselling. Andalusia Government.
Risks Management System (SIRJA). Andalusia Government.
Industrial information to Official Control Institute. Andalusia's Government.
Andalusia Institute of Public Administration (IAAP).

IPTS Institute - European Commission

Software Architect

April 1999 - June 2000

Analysis and development of a Web application for the study of environmental conditions in industrial projects. IAPLUS. Project developed in English.

Technology: Microsoft Visual Studio, ASP, Oracle 8i. Internet IIS. ColdFusion Studio y ColdFusion Server 4.0 y 4.5. Crystal Reports 7.0 and Adobe Flex.

Echevarría & Tecnomedia Ltd

Network Administrator & Security Consultant

September 1998 - March 1999

Network Implementation and Administration of Microsoft Windows NT/2000 environments. Security Control. Training in small groups in networking and security.

EDUCATION

University of Seville

Computer Software Engineering (Bachelor Degree)

📍 Seville, Spain

September 1992 - September 1998

CERTIFICATIONS & MEMBERSHIPS

International Scrum Institute™

Scrum Master Certification

Certificate/Membership Does Not Expire

Certificate/Membership No.: 48692699980456

International Organization for Project Management™

Project Manager Certification

Certificate/Membership Does Not Expire
Certificate/Membership No.: 01448459132108

Scrum Product Owner Certification

International Scrum Institute™

Certificate/Membership Does Not Expire
Certificate/Membership No.: 33841551383025

NEAR Technologies Ltd

Certification ITIL Foundation Version 3

Certificate/Membership Does Not Expire

ROLES

Annual - \$95000 to \$

📍 Sydney - All Sydney

I.T. & T

Business Analyst, Consultant/Funct. Consultant, Consulting: IT, Management, Other, Product Management, Project Management

Work type

Full Time, Contract

Eligible to work in:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Poland, Portugal, Spain, Switzerland, United Kingdom
